

# Minutes

## Hadwen Medical Practice

### Patient Participation Group Meeting

**2<sup>nd</sup> November 2017 2017 at 7pm**

**Members present:** Pat McCann (Chairperson), Judith Coney-Jones, Diane Howitt, Trevor Light, Chris Rogers. Sam Dunn.

**In attendance:** Ian Robertson (Management Partner) Dr Will Haynes, Joyce Yhnell (Patient Services Manager)

**Apologies** were received from, Cheryl Charsley, Julie Darwin, Suzanne Donnelly

1	<p><b><u>Previous Minutes.</u></b> There was nothing to discuss from the previous minutes.</p>
2	<p><b><u>Update from Clinical Commissioning Group</u></b> Dr Haynes discussed with the group a new initiative being led by the CCG on dealing with the frailty of patients and how this was identified in surgery and on home visits. The Practice now have leads on Frailty – Dr Young and Gayle Wilton are the clinical leads and Joyce Yhnell is the non-clinical lead. Dr Haynes explained that the voluntary sector were being used to help frail people with things non-medical and particularly community connectors (formerly Village Agents) were helping greatly with this. To allow CCG to balance budgets some medications were being looked at and were being withdrawn in favour of other things. For example SIP feeds were being withdrawn and being replaced by high calorie foods such as full cream milk and butter, (which taste so much better than these feeds) to build up frail patients. Gluten free foods which are now widely available in supermarkets, as cheaply as food with gluten in them, were also being removed from prescription.</p>
3	<p><b><u>Practice Update</u></b> Ian thanked the members who had assisted at flu clinic this year we administered 3300 immunisations over the two day period. Ian explained that at present we had two GP's on maternity leave and two GPs on long term sick leave so a third of the GP workforce is away at present. We are backfilling with locums and the partners are all doing extra sessions to help out. Although we have not yet declared an emergency we have been close. Dr James Hunt and Dr Megan Straiton are covering the maternity leave  Physio Jason Jones who will be working 30 hours a week will commence on 6<sup>th</sup> November 2017 and Eleri Jones who is a Mental Health nurse started work with Hadwen on 1<sup>st</sup> November 2017 and will be working 3 days a week until March 2018 assisting with Acute mental health issues.  A GP in his last year of training Dr Mohammed will be joining us next year</p>

# Minutes

4	<b><u>New Build Update</u></b> All is up to date with the new build and the finish date is due to be confirmed next week. It is hoped that the next PPG meeting will be held in the new build even if it is not quite ready to open.
5	<b><u>Cluster update</u></b> Two weeks ago all the staff from the cluster met at Abbeydale Community Centre to share best practice and we were pleased to discover that we all shared similar aspirations and ethos. Working as a cluster we have improved access to bid for things. Dr Haynes shared with the group that there were future plans to open out of hours access in several locations from 6.30 – 8.00 p.m. and also on a Saturday and Sunday. There were future plans to build a new building in Gloucestershire Royal Hospital grounds to house this new service
6	<b><u>Patient Transport Consultation</u></b> Members were asked to complete a survey regarding their view on NHS funded transport.
7	<b><u>AOB</u></b> There was no other business
8	<b><u>Date of next meeting</u></b> To be confirmed – planned to be held in the new building.