



IN THE FIRST 3 MONTHS OF THIS YEAR **724** APPOINTMENTS WERE NOT ATTENDED.

THE EFFECT OF PATIENTS NOT CANCELLING ARE :

- AN INCREASE IN WAITING TIME FOR ROUTINE APPOINTMENTS.
- AN INCREASE IN PATIENTS NOT BEING ABLE TO SEE THE APPROPRIATE CLINICAN.
- FRUSTRATION FOR BOTH PATIENTS & STAFF.
- A WASTE OF VALUABLE RESOURCES.

TO CANCEL YOUR APPOINTMENT, PLEASE PHONE OUR DEDICATED CANCELLATION LINE **01452 505879**, AVAILABLE 24 HOURS A DAY, OR YOU CAN CANCEL BY RESPONDING TO YOUR TEXT APPOINTMENT REMINDER.

**PLEASE CANCEL YOUR APPOINTMENT IF YOU ARE UNABLE TO ATTEND.**